What does IBM recommend for the structured approach of JAD? Where would it be less useful?

Step 1:

When creating new information systems for a firm, the dynamic systems development method uses a process called joint application design to gather business needs.

In the early phases of a systems development project, JAD is frequently used as a strategy for defining business system requirements. In an organised workshop format, JAD aims to bring MIS and end users together in order to identify consensus-based system requirements.

Step 2:

IBM suggests that the JAD sessions focus on the planning, receiving, receipt processing/tracking, monitoring and assigning, processing, recording, sending, and reviewing phases of the proposed systems project. The questions who, what, how, where, and why should also be asked and addressed for each issue. Ad hoc interactive systems, including prototype systems, decision support systems, and other sorts of systems that depend on decision-maker preferences.

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What kinds of information is a systems analyst seeking through the use of questionnaires or surveys?

Step 1:

A questionnaire is a research tool made up of a list of questions used to collect data from respondents during a survey or statistical analysis. Typically, a research questionnaire will have both closed-ended and open-ended questions.

Step 2:

Systems analysts can investigate the attitudes, beliefs, behaviour, and traits of numerous important members of the company who may be impacted by the current and proposed systems by using questionnaires as a method of information collecting. In an organisation, attitudes are what members claim to want (in a new system, for example); beliefs are what members believe to be true; behaviour is what members of the organisation do; and characteristics are traits of individuals or objects.

Closed-ended questionnaires (sometimes known as surveys) can yield responses that can be measured. You can use software to convert electronic replies into data tables for analysis using a spreadsheet programme or statistical software packages if you are conducting a survey online or by email. Open-ended questionnaire responses are evaluated and interpreted in many ways. The wording the systems analyst uses when posing questions about attitudes and beliefs affects the responses.